

# MOBILEERP

## ULM System

[User Lifecycle Management](#)

[www.mobileerp.in](http://www.mobileerp.in)

Ph: +91-9925789204

# ULM Introduction

**User life cycle management (ULM)** is the process of creating, managing, and deleting user accounts and access rights across various applications and resources in an organization. ULM typically involves the following stages.

**0. ULM Masters:** This is the process to implement existing organization data into system.

**1. User onboarding:** This is the process of creating user accounts and assigning them to the appropriate groups, roles, and permissions based on their job function and responsibilities. User onboarding also includes providing users with the necessary credentials, training, and support to access the applications and resources they need.

**2. User management:** This is the process of updating and maintaining user accounts and access rights as the users' data, roles, and needs change over time. User management also involves monitoring user activity, enforcing security policies, and resolving user issues.

**3. User offboarding:** This is the process of removing user accounts and access rights when the users leave the organization or change their status. User offboarding also includes revoking user credentials, transferring user data, and conducting exit interviews.

ULM can be done manually or automatically, depending on the size and complexity of the organization and the applications and resources involved. Manual ULM can be time-consuming, error-prone, and insecure, as it requires human intervention and coordination across different departments and systems. Automatic ULM can be achieved by using software tools that integrate with the organization's directories, applications, and resources, and automate the provisioning and deprovisioning of user accounts and access rights based on predefined rules and workflows. Automatic ULM can save time, reduce errors, and enhance security, as it eliminates the need for manual input and ensures consistent and timely enforcement of policies and compliance requirements.

# ULM Introduction

**User Masters**

**User OnBoarding**

**User Management**

**User Offboarding**

**User Activity Dashboard**

<b>38</b> UnApproved	<b>0</b> OnHold	<b>0</b> Approved	<b>0</b> Rejected
TILL DATE <b>38</b> documents	THIS MONTH <b>0</b> documents	TODAY <b>0</b> documents	LAST CREATED ON <b>20/07/2022</b> this documents
TODO <b>1</b> process activities	IN PROGRESS <b>15</b> process activities	DONE <b>275</b> process activities	TOTAL <b>291</b> process activities

**Team: Roles and Responsibility**

<b>DRIVER</b> ERP OPERATOR	<b>APPROVER</b> RESPONSIBLE MANAGER	<b>CONTRIBUTOR</b> PROCESS DRIVER	<b>MANAGEMENT</b> DECISION MAKER
-------------------------------	--	--------------------------------------	-------------------------------------

# ULM : ULM Master Management

## User Group

- Marketing
- Sales

A user group is a collection of multiple user accounts that share the same access rights to the computer and/or network resources and have common security rights. User groups are used to simplify the management of user accounts and access rights in an organization, as they allow administrators to assign permissions and policies to a group of users instead of individual users. This can be Department also.

## Application

- CRM
- SCM

An application is a type of software program meant to help a computer user accomplish a task. Some applications come bundled with a computer's operating system, while others are available for download from websites and through App Stores. Applications can be designed for various purposes, such as word processing, media playback, accounting, gaming, and more. The term "app" is often used to refer to applications for mobile devices such as smartphones and tablets.

## Process

- Campaign
- Purchase

In computer science, a process refers to a program or application that is running on a computer system. A process can be thought of as an instance of a program that is being executed by the computer's operating system. Each process has its own memory space and resources, and can interact with other processes and the operating system.

## User Location

- Room4 Desk2
- GPS Location

If you are using an Android device, you can use the device's GPS or network location services to determine the user's location.

## Device

- Desktop
- Laptop
- Mobile

A device is a physical hardware or equipment that provides one or more computing functions within a computer system. It can provide input to the computer, accept output or both. A device can be any electronic element with some computing ability that supports the installation of firmware or third-party software<sup>1</sup>. Devices can be used for various purposes, such as recording, measuring, and computing. Some devices, such as peripheral devices, are auxiliary in nature and can provide an input, output, or both to a computer.

## Software

- Windows
- MS Office
- MobileERP

Software is a collection of instructions, data, or computer programs that are used to run machines and carry out particular activities. It can be classified into system software, application software, and utility software

# Organization Chart & User Profile

Reset changes Apply all Export data Import data - 100% +

```
graph TD; KM[Kristin Mccoy, Medical director] --- TF[Theo Fisher, Head of department]; KM --- AH[Alisha Hall, Head of department]; KM --- ES[Edward Sharp, Head of department]; KM --- FS[Francesca Saunders, Attending physician]; KM --- CB[Cruz Burke, Attending physician];
```

**Kristin Mccoy**  
Medical director  
📞 (405) 555-0128  
✉️ [kmccoy@gmail.com](mailto:kmccoy@gmail.com)

**Theo Fisher**  
Head of department  
📞 (405) 632-1372  
✉️ [tfisher@gmail.com](mailto:tfisher@gmail.com)

**Alisha Hall**  
Head of department  
📞 (405) 372-9756  
✉️ [ahall@gmail.com](mailto:ahall@gmail.com)

**Edward Sharp**  
Head of department  
📞 (451) 251-2578  
✉️ [esharp@gmail.com](mailto:esharp@gmail.com)

**Francesca Saunders**  
Attending physician  
📞 (402) 371-6736  
✉️ [fsaunders@gmail.com](mailto:fsaunders@gmail.com)

**Cruz Burke**  
Attending physician  
📞 (587) 234-8975  
✉️ [cburke@gmail.com](mailto:cburke@gmail.com)

**Profile Details:**

- Size: W 330, H 115
- Name: Kristin Mccoy
- Post: Medical director
- Phone: (405) 555-0128
- Mail: [kmccoy@gmail.com](mailto:kmccoy@gmail.com)
- Photo:

# ULM : User Onboarding Process

- Create User
- Assign Roles User Rights
- Provide Device
- Install Software
- Provide Orientation

**Edit NEWRIGHTS Page** [Upload] [Form Print]

NEWRIGHTSID: 4      NEWRIGHTSDATE: 23/09/2019 [Cal]

USER: 1  
BHAGWANDAS HIRABHAI YANKAR

[Save Document]

CURRENT PAGE NO: 1 : 1      TOTAL RECORDS: 10

DOCUMENT	FADD	FEDIT	FAPPROVE	Action
2133 Marketing Budget	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	[Delete]
1105 Campaign	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	[Delete]

UID: 1

PASSWORD: BHAGWANDAS      SIGN: BHAGWANDAS

FOLDERURL:      EMAILURL:      CHATURL:      ACTIVEFLAG: [X]

PHONEURL:      EMPLOYEE: 89      BHAGWANDAS HIRABHAI YANKAR      GROUP NAME: 1      TENDERING      GUPROFILE: WITHOUT DRILLDOWN

CUSTOMER: 0      SALESMEN: 1      SUPPLIER:      SITE: Head Office

[Save Document]

CURRENT PAGE NO: 1 : 1      TOTAL RECORDS: 1

SITE	ROLE	DAILYWORK	WEEKLYWORK	MONTHLYWORK	YEARLYWORK	Action
1 Head Office	38 Employee Group	Website Traffic: Monitor daily website visits and unique	Content Performance: Assess the impact of blog posts, videos, or	Marketing ROI: Calculate return on investment for	Annual Marketing Plan Review: Reflect on the past year	[Delete]
0	0	NIL	NIL	NIL	NIL	[Add New]

**Edit INSTALL Page** [Upload] [Form Print]

LICINSTALLID: 1      LICINSTALLDATE: 25/09/2023 [Cal]

COMPUTER: DESKTOP      OPERATING SYSTEM: WINDOWS      TICKETID: 0

IPADDRESS:      ANYDESKID:      REMARKS: NIL

[Save Document]

CURRENT PAGE NO: 1 : 1      TOTAL RECORDS: 1

SOFTWARES	INSTALLDATE	INSTALLEDBY	INSTALLCOST
2 MOBILEERP	25/09/2023 [Cal]	BHAVIK	200000

**Edit ASSETBOOKING Page** [Upload] [Form Print]

ASSETBOOKINGID: 11      ASSETBOOKINGDATE: 22/09/2023 [Cal]

MEMBER: 3      RAJNIKANT D. MEHTA      ASSETGROUP: 3      Computer

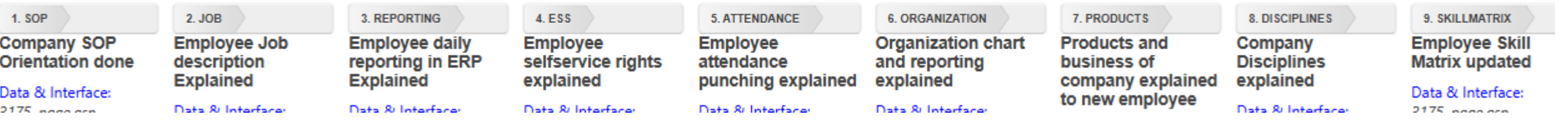
REQUEST TYPE: 2      IT Asset Return Request      REASON: New Project

[Save Document]

CURRENT PAGE NO: 1 : 1      TOTAL RECORDS: 1

ASSET	TRDATE	PROVIDER	DONE_BY_PROVIDER	REQUESTOR_FEEDBACK
44 HP DESKTOP 101	22/09/2023 [Cal]	8 KAMALKANT M. BHATT	<input type="checkbox"/>	NIL

## Business Process Design Master: HR Orientation Value Stream Mapping



# ULM : User Management Process

• Manage User

Action	NewrightsSid	Newrightsdate	Login	EmployeeName
Pending Upload Upload Log Edit	1	16/09/2019	SOFTROBOT	ASHISH G. KANTAWALA
Pending Upload Upload Log Edit	2	19/09/2019	SALES	BHAGWANDAS HIRABHAI
Pending Upload Upload Log Edit	3	19/09/2019	SALESMEN	MANISH PATIL
Pending Upload Upload Log Edit	4	23/09/2019	MARKETING	BHAGWANDAS HIRABHAI

• Manage UserRights

• Manage Device

• Manage Installations

Action	Licinstallid	Licinstalldate	Computer	Operating System
Pending Upload Upload Log Edit	1	25/09/2023	DESKTOP	WINDOWS

• Monitor UserActivity

• Provide Training

Action	Uid	Uname	Password	Sign	Activeflag
Pending Upload Upload Log Edit	1	MARKETING	*****	BHAGWANDAS	True
Pending Upload Upload Log Edit	2	SALESMEN	*****	POST2	True

ASSETBOOKING Folder  
2 Documents found - Page 1 of 1

Lists Excel

Add New Previous 1 of 1 Next Reset

Search: Search Data or Sort: None or Goto page no: 1 on field: ASSETBOOKINGID Search

Action	Assetbookingid	Assetbookingdate	Requestor	Asset	Helpdesk	Type	Reason
Pending Upload Upload Log Edit	11	22/09/2023	RAJNIKANT D. MEHTA	Computer	Server Support	IT Asset Return Request	New Employee Joining
Uploaded Upload Log Edit	10	13/09/2023	SHRI KEWAL G. TULI	Computer	ERP Support	IT Asset Receipt Request	New Project

ERP DATA ENTRY FOLLOWUP CHECKLIST						
Sr. No.	Modules	Department	TillDateThisMonth	Today	LastEntry	
	FRM Work	Responsibility				
1	PettyCash Payment Voucher	Devang	9222	37	0	12/01/2024
2	eWay Bill Entry	Devang	1432	101	1	25/01/2024
3	Travel Expense Voucher	Devang	340	0	0	30/12/2023
4	Bank Reconciliations	Mitesh	11407	327	0	20/01/2024
5	Total Bank Entries	Mitesh	12817	472	21	25/01/2024

## Business Process Design Master:HR Training Value Stream Mapping

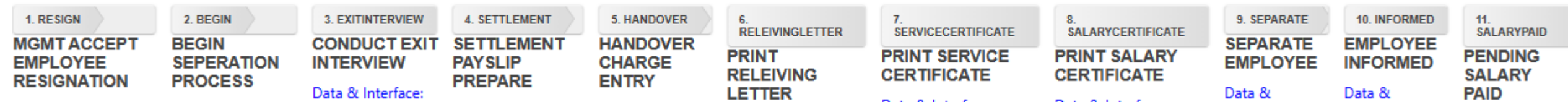




# ULM : User Offboarding Process

- Resignation Exitinterview

## Business Process Design Master:HR Seperation Value Stream Mapping



- Disable User

UID: 1

PASSWORD

FOLDERURL

PHONEURL

CUSTOMER

SALESMEN

SITE

SIGN

BHAGWANDAS

EMAILURL

EMPLOYEE

BHAGWANDAS HIRABHAI VANKAR

SUPPLIER

SITE

Head Office

UNAME

MARKETING

ACTIVEFLAG

CHATURL

GROUP NAME

Tendering

GUIPROFILE

WITHOUT DRILLDOWN

Save Document

Disable Active Flag

- Disable UserRights

Edit NEWRIGHTS Page

NEWRIGHTSID: 4

NEWRIGHTSDATE: 23/09/2019

USER: BHAGWANDAS HIRABHAI VANKAR

Save Document

CURRENT PAGE NO: 1 : 1

TOTAL RECORDS: 10

DOCUMENT	FADD	FEDIT	FAPPROVE	Action
2133 Marketing Budget	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete
1105 Campaign	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete

- Recover Device

Edit ASSETBOOKING Page

ASSETBOOKINGID: 11

ASSETBOOKINGDATE: 22/09/2023

MEMBER: RAJNIKANT D. MEHTA

ASSETGROUP: Computer

REQUEST TYPE: IT Asset Return Request

REASON: Employee Leaving

RECEIVED\_BACK: 26/01/2024

RECEIVED\_BY: JANAK HR

Save Document

CURRENT PAGE NO: 1 : 1

TOTAL RECORDS: 1

ASSET	TIDATE	PROVIDER	DONE_BY_PROVIDER	REQUESTOR_FEEDBACK	Action
14 HP DESKTOP 101	22/09/2023	KAMALKANT M. BHATT		NIL	Delete

- Backup Data

Edit INSTALL Page

LICINSTALLID: 1

LICINSTALLDATE: 25/09/2023

COMPUTER: DESKTOP

OPERATING SYSTEM: WINDOWS

IPADDRESS: 192.168.0.90

ANYDESKID: 343

TICKETID: 222

REMARKS: NIL

Save Document

CURRENT PAGE NO: 1 : 1

TOTAL RECORDS: 1

SOFTWARES	INSTALLDATE	INSTALLEDBY	INSTALLCOST	TOTAL	BACKUP_DATE	BACKUP_BY	Action
2 MOBILEERP	25/09/2023	BHAVIK	200000	200000	26/01/2024	KANTAVALA	Delete